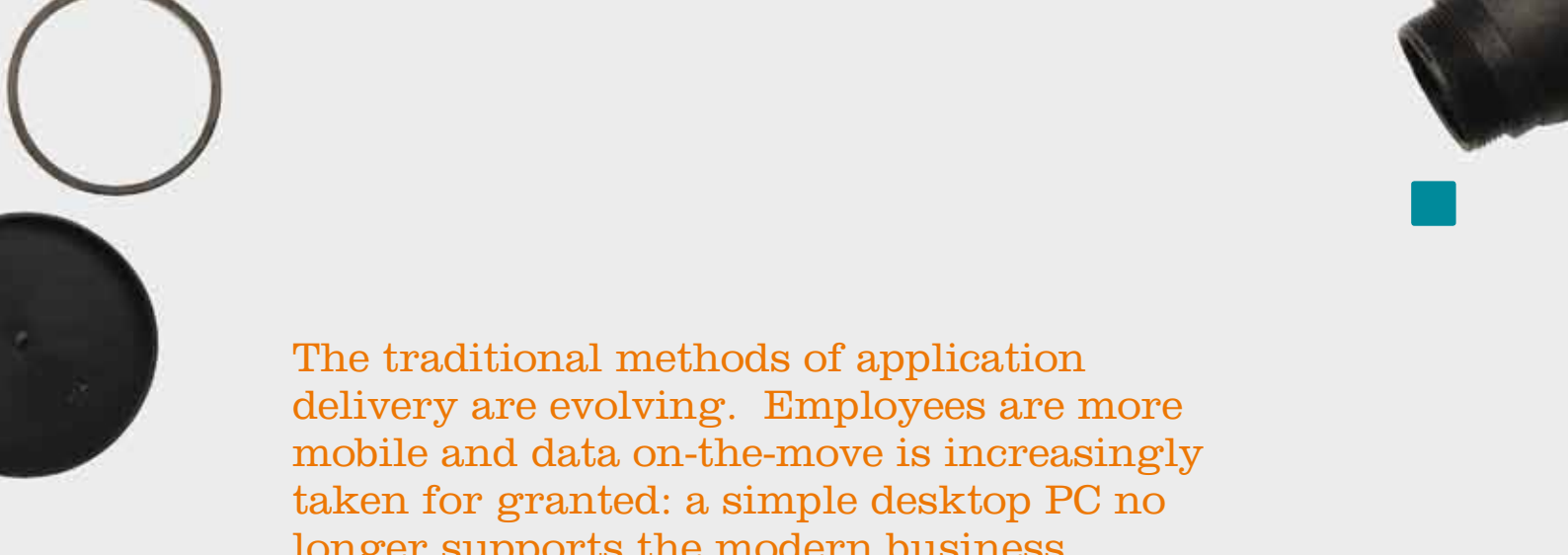




 **desktop
services**

niu is a converged IT and telecoms solutions and services provider with an unparalleled heritage.

niu
know how




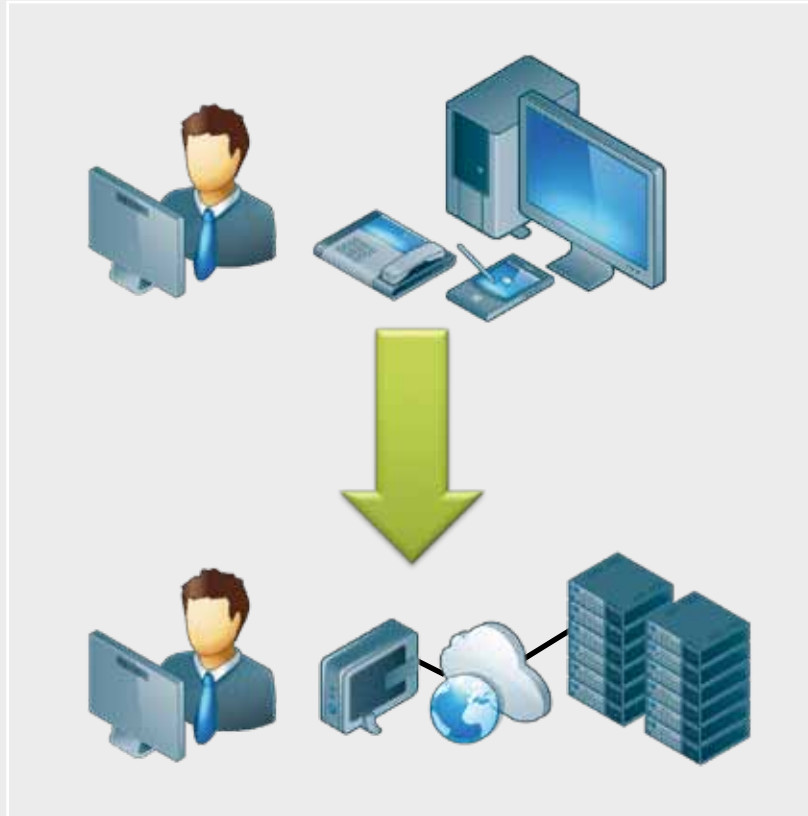
The traditional methods of application delivery are evolving. Employees are more mobile and data on-the-move is increasingly taken for granted: a simple desktop PC no longer supports the modern business.

Tablets and smartphones are the devices of choice, enabling huge advantages in productivity and responsiveness. However, accessing sensitive business data via insecure mobile networks creates a layer of vulnerability in the IT infrastructure. Moreover, the range of devices accessing the network means configuration controls and access management can be complex.

A pioneer in Virtual Desktop Infrastructure (VDI), niu has developed solutions to overcome the challenge of providing users with secure access to business critical information. Locating applications, data and processing within secure, resilient data centres, employees can access their desktop, from any device, via a virtual interface.

End-to-end management removes the complexities of IT support for remote users and devices, whilst centralised applications and data accessible across the internet, mobile or corporate network provides employees with the freedom to work from anywhere in the world.






Providing and maintaining desktop infrastructure in-house can be a drain on resource. niu addresses this by offering specialist skills, services and consultancy to help develop your desktop strategy and tackle cost, integration and environmental challenges.

Our private or cloud VDI solutions, hosted from ISO27001 accredited UK data centres, are available with desktop/laptop backup services, mobile 3G connectivity services, LAN provision and fully managed, cloud-based remote desktop services and end user helpdesk.

niu's desktop services can offer significant advantages, from increasing data security and slashing hardware costs to reducing power consumption. Holding top tier accreditations with major infrastructure vendors such as VMWare, Microsoft and IBM, niu is superbly placed to help you quickly achieve a high-performance desktop strategy.



niu offers a range of desktop solutions that can help organisations embrace the evolution of business. We understand that user experience is paramount and are able to provide secure and reliable services that exceed expectations.

By integrating best of breed technologies into a single seamless service, we can make it easy for you to gain the benefits from more innovative desktop solutions.

Our portfolio of hosted or cloud solutions, delivered to stringent service levels, means we can deliver the technology, processes and skills to reduce the overhead of end user device management.



niu's Desktop Services help organisations to address the following challenges:

private virtual desktop



A dedicated VDI environment, hosted within ISO27001 accredited data centres, to deliver your desktop requirements. niu's services include:

- Fully bespoke, dedicated private VDI services that are tailored to meet your specific end user challenges
- Self-service portal to improve user experience and expedite password reset, problem management and application delivery
- A range of security and resilience options to support compliance, operational and commercial constraints
- Per user per month pricing options for software applications, where available
- Best of breed technologies based upon Microsoft, VMWare and IBM infrastructure, and a range of security and compliance tooling



cloud virtual desktop

Resilient, secure and scalable cloud VDI environment, managed by niu, delivered to ISO27001 and ITIL standards. niu's services include:

- Flexible, capacity-based desktop services that incorporate end-to-end infrastructure and software components to meet your desktop needs
- A range of access options from secure remote internet access to dedicated terminals installed on-premise
- Full data backup and restore processes, providing reassurance of data protection for end users
- Service Level Agreements (SLA) to support user expectations for availability and responsiveness
- Portal based user services for flexible problem, change and release management processes
- Security management practices to help address compliance and regulatory requirements
- Best of breed architecture based upon VMWare View, the market leader in VDI solutions



niu is truly focused on understanding and delivering your business critical desktop requirements.



why choose niu?

Our heritage of managing complex IT and telecoms infrastructures combined with key vendor relationships and a strong security design ethos makes us a trusted advisor for your desktop IT strategy.

From an initial feasibility study through to design, deployment and full service management of your desktop estate, niu has the skills and know how to provide you with a business infrastructure that is integrated, secure, resilient, efficient and scalable.



niu service portfolio

application services

Maximise uptime and security at a known cost. From basic messaging services to full ERP solutions, niu expertly hosts and manages application platforms.

desktop services

Enhance productivity and reduce energy costs. Access a comprehensive range of focused IT and telecoms support services, from PC break/fix to fully managed desktop solutions.

compliance & security services

Protect your business and ensure it meets stringent industry security and compliance requirements. niu offers the assurance of many recognised industry security accreditations, such as ISO27001 and the government Communications-Electronics Security Group (CESG) Listed Advisor Scheme (CLAS).

server & storage services

Optimise infrastructure to raise performance and reduce management costs – quickly and effectively. Whatever the level of your requirement, niu has the expertise and experience to deliver the right solution.

voice & video network services

Harness the best services available, reduce costs and simplify management. We can provide a range of onsite telephony or video conferencing solutions, or deploy our hosted IP telephony services to augment your communication needs with a broad range of commercial and operational benefits.

data network services

Gain independent advice on the best network for your business. niu works with all the major carriers, offering you superb bespoke solutions and trusted management options.

mobile network services

Identify and install the best value package, quickly and without fuss. niu delivers independent expertise on the best handset, provider, tariff or overall solution for your business.

data centre services

Tackle complex requirements quickly with the aid of highly experienced, specialist support. niu advises on, designs, implements and manages computer room and data centre environments for a complete and secure data service.



niu know how

niu provides IT and telecoms know how. When we say know how, we mean inside-out, top to bottom know how. We dissect your problems so we can piece together bespoke solutions. In a marketplace littered with IT and telecoms providers, we know that few if any, companies can offer the breadth and depth of expertise that is inherent within niu. **At niu we really do know how.**



services we offer



application services



desktop services



compliance & security services



server & storage services



voice & video services



data network services



mobile network services



data centre services

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