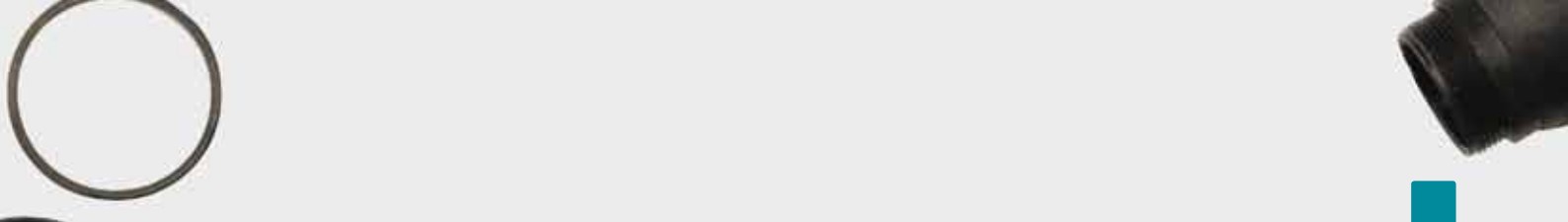




 compliance  
& security  
services

niu is a converged IT and telecoms solutions and services provider with an unparalleled heritage.

  
know how



Information is the lifeblood of today's organisations: it provides the knowledge on which business decisions are made. However, in an increasingly regulated world, organisations of all sizes and industries need to effectively manage and protect information. Inadequate controls not only contravene legislative and regulatory mandates but can also lead to privacy breaches, fines, lack of customer confidence and inefficient business processes – all of which impact the bottom line.



niu recognises that decision makers find it challenging to take time out from business priorities to understand complex compliance changes and how this impacts technology, people, processes and premises. Our Compliance and Security Services are designed to help organisations quickly achieve and maintain compliance. In fact, for many years, niu has been successfully enabling customers to meet their regulatory compliance responsibilities and manage their information risks. Organisations from banks and building societies to retail

and government have all benefited from our comprehensive range of Compliance and Security Services, and the assurance that comes from our ISO27001 registered data centres and approved management processes.

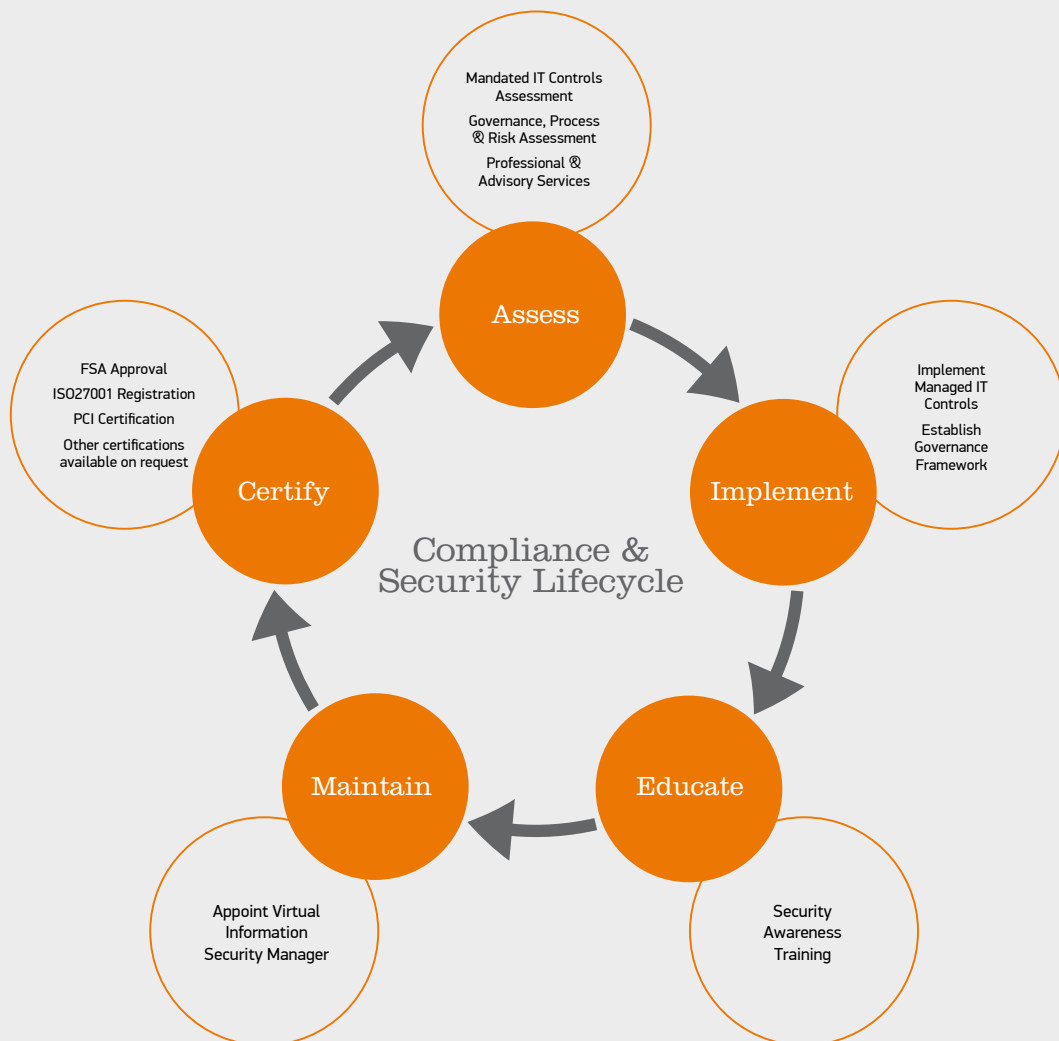
niu's Compliance and Security Services are proven to meet regulatory requirements and have enabled many organisations to simplify their audit processes, safeguard information assets, pursue new business initiatives and identify potential problems before they occur.




IT governance, risk and compliance shouldn't just stop when today's risk has been 'managed' or when the auditors have left.

Compliance and security is a constant process which requires continuous monitoring of IT security controls. Our Compliance & Security Lifecycle has been constructed to provide organisations with proactive, easy and effective solutions and services to achieve their compliance requirements, regardless of whether they host their IT systems in-house, with niu, or another service provider.

Our approach ensures that we continue to add value to organisations regardless of where they are on their compliance journey - or how far they need to go. Our Compliance & Security Lifecycle is designed to allow organisations to engage at a point that suits them.





niu offers a range of services to quickly and effectively enable organisations to address compliance and security. We know that it takes more than just technology to meet your requirements; it's as much about how it is deployed, operated and monitored.

Whether it's guiding you through your compliance programme or managing specific areas of security infrastructure, we can provide you with advice, knowledge and recommendations for best practice.

Our portfolio of hosted solutions to onsite, fully managed or as-a-service, means we can deliver the technology, processes and education that you need to remain secure and compliant.



# niu's Compliance and Security Services help organisations to address the following challenges:

## professional & advisory services

Achieving and maintaining compliance and security best practice can be very complex and often require specialist skills. Workloads can vary and depend on audit requirements, ranging from initial implementation to the ongoing maintenance of policy and process. Having a flexible, specialist partner to support these tasks can offer a cost effective and practical approach to compliance. niu's range of services include;

- Security Consulting
- Web Penetration Testing
- Compliance & Security Controls Assessment
- Virtual Information Security Manager
- Compliance Navigation
- Security Awareness Training

## access control

With employees and partners requiring different levels of access to business critical systems, effectively managing user profiles can be time consuming and complex. Controlling changes and maintaining appropriate levels of security is essential to limit IT risk and maintain business operations. niu's range of services include;

- Managed Infrastructure Firewalls
- Managed Application Firewalls
- Secure Remote Access
- Web Filtering & Monitoring
- Strong Authentication
- Credential Management
- Identity & Access Management
- Group Policy Management
- Restricted User Interface
- Security Zoned Network Infrastructure
- Physically Secure Data Centres

## communications security

With multiple forms of communication in play, monitoring the exchange of email, data and voice between employees and with third parties has become an essential aspect of security and regulatory requirements. niu's range of services include;

- Email & IM Filtering, Archive & e-Discovery
- Email Encryption
- Voice & Mobile Recording

## endpoint security

Driven by the trend in workforce mobility, accessing data from mobile devices brings with it the requirement to ensure critical information and hardware is secure, on and off the corporate network. niu's range of services include;

- Hard Drive Encryption
- Media & Port Security

## proactive monitoring




Proactive and continuous monitoring is an essential aspect of compliance strategy and a more effective practice than traditional 'checklist' approaches. Defending your organisation from unauthorised access and data loss, Proactive Monitoring provides an early warning to potential attack, helping prevent damage before it occurs. niu's range of services include;

- Log Collection, Event Alerting & Reporting
- Managed Intrusion Prevention System
- Managed Wireless IPS
- System Compliance & Change Detection

## threat management

The growing range of common and unseen threats such as viruses, worms, Trojans, spyware, data theft and loss, require organisations to adequately protect infrastructure from external risks. niu's range of services include;

- Anti-Malware & Host Protection
- Vulnerability Detection
- Data Loss Prevention
- Secure Configuration Baseline
- Distributed Denial of Service Protection (DoS & DDoS)



niu has been successfully enabling organisations to meet their regulatory compliance responsibilities and manage information risks for many years.

## why choose niu?

We have a successful track record in supporting customers FSA applications and audits, PCI DSS assessments and HMG accreditation processes. We go the extra mile by providing assistance during the audit processes, essentially acting as your representative during the audit. Our processes and data centres are registered to ISO9001:2008 and ISO27001:2005.

From providing managed support for your existing security infrastructure, through to designing a complex end-to-end PCI:DSS compliance program, niu has the skills and know how to support you with your information security and compliance objectives.



# niu service portfolio

## application services

Maximise uptime and security at a known cost. From basic messaging services to full ERP solutions, niu expertly hosts and manages application platforms.

## desktop services

Enhance productivity and reduce energy costs. Access a comprehensive range of focused IT and telecoms support services, from PC break/fix to fully managed desktop solutions.

## compliance & security services

Protect your business and ensure it meets stringent industry security and compliance requirements. niu offers the assurance of many recognised industry security accreditations, such as ISO27001 and the government Communications-Electronics Security Group (CESG) Listed Advisor Scheme (CLAS).

## server & storage services

Optimise infrastructure to raise performance and reduce management costs – quickly and effectively. Whatever the level of your requirement, niu has the expertise and experience to deliver the right solution.

## voice & video network services

Harness the best services available, reduce costs and simplify management. We can provide a range of onsite telephony or video conferencing solutions, or deploy our hosted IP telephony services to augment your communication needs with a broad range of commercial and operational benefits.

## data network services

Gain independent advice on the best network for your business. niu works with all the major carriers, offering you superb bespoke solutions and trusted management options.

## mobile network services

Identify and install the best value package, quickly and without fuss. niu delivers independent expertise on the best handset, provider, tariff or overall solution for your business.

## data centre services

Tackle complex requirements quickly with the aid of highly experienced, specialist support. niu advises on, designs, implements and manages computer room and data centre environments for a complete and secure data service.



## niu know how

niu provides IT and telecoms know how. When we say know how, we mean inside-out, top to bottom know how. We dissect your problems so we can piece together bespoke solutions. In a marketplace littered with IT and telecoms providers, we know that few if any, companies can offer the breadth and depth of expertise that is inherent within niu. **At niu we really do know how.**



## services we offer



application services



desktop services



compliance & security services



server & storage services



voice & video services



data network services



mobile network services



data centre services

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