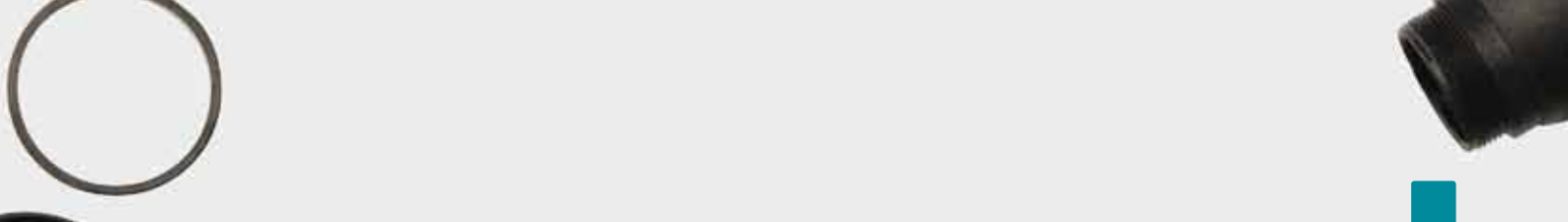




 application
services

niu is a converged IT and telecoms solutions and services provider with an unparalleled heritage.

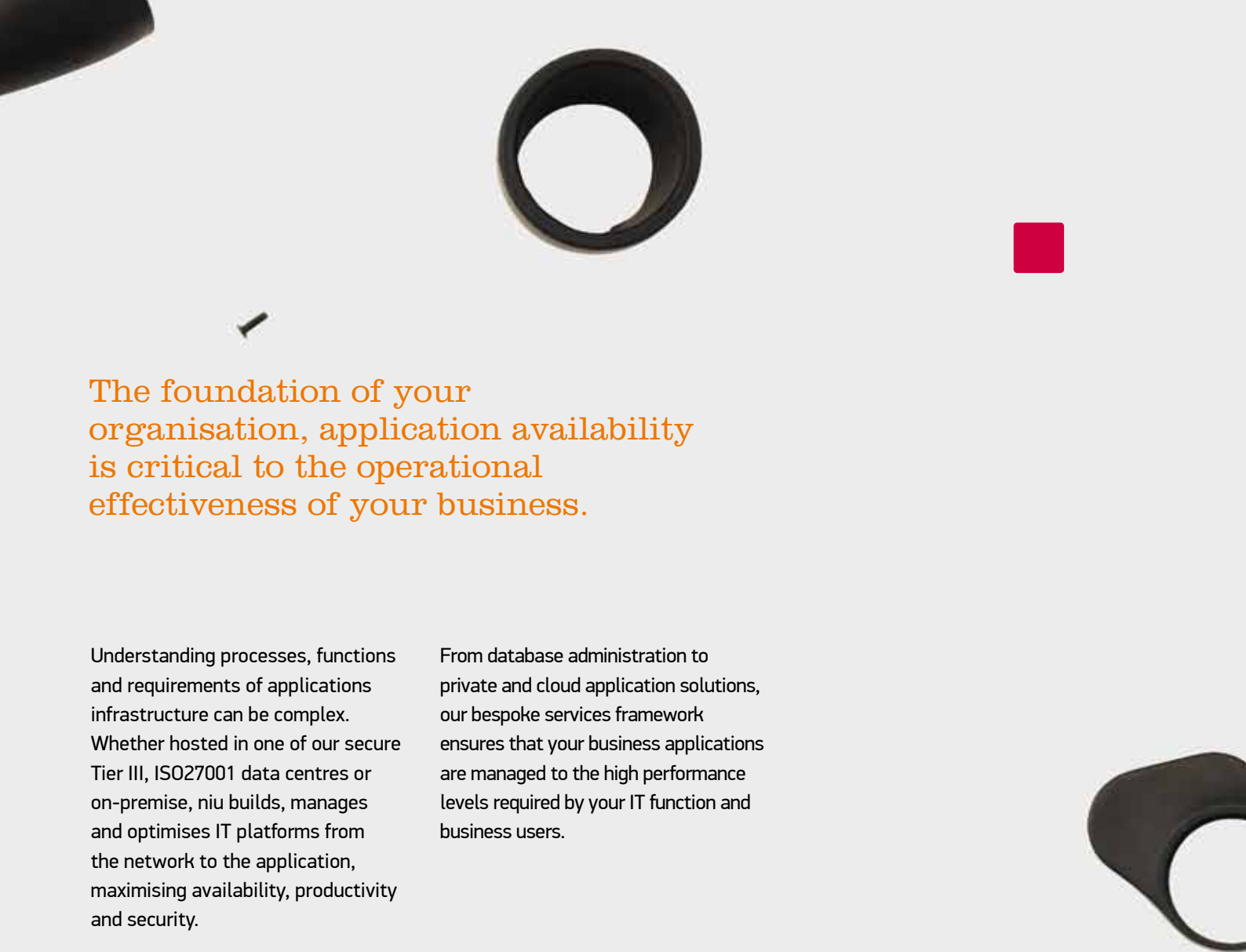
niu
know how



Information is vital to every successful organisation, enabling business communications, operations and timely strategic decision-making. Business applications have grown in importance delivering data to desktops and smart devices, becoming more powerful and functionally rich.

Business users expect their applications to be optimised and always available, presenting information on demand and error free. With an unparalleled heritage in the management of business applications and computing infrastructures, niu delivers a range of managed application services to satisfy every business requirement.

In niu you gain a technology partner that enables you to benefit from new technologies, software releases and service features, bringing the expertise, experience and resources to manage your challenges. Maintaining the skills and knowledge to optimise application developments in-house is costly and time consuming. niu understands the level of expertise required to deliver business applications and critical information. Rest assured: niu has the know how.



The foundation of your organisation, application availability is critical to the operational effectiveness of your business.

Understanding processes, functions and requirements of applications infrastructure can be complex. Whether hosted in one of our secure Tier III, ISO27001 data centres or on-premise, niu builds, manages and optimises IT platforms from the network to the application, maximising availability, productivity and security.

From database administration to private and cloud application solutions, our bespoke services framework ensures that your business applications are managed to the high performance levels required by your IT function and business users.

Presentation / Reporting

Business Analytics / Data Warehouse

Application Integration

Business Applications

Collaboration

E-commerce

ERP

EPOS

CRM

SCM

Finance

Billing

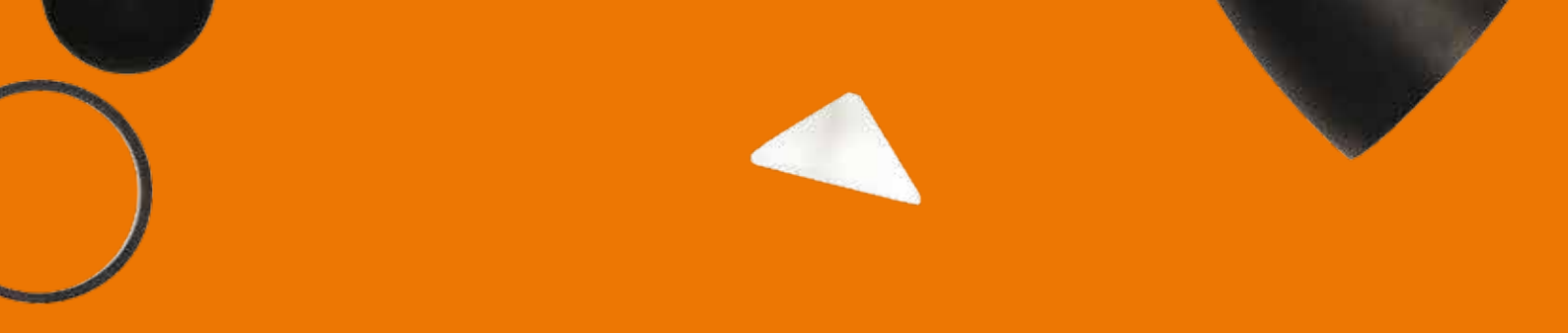
HR/Payroll

Asset Management

User Access Management

Database Management

Infrastructure



niu offers a range of managed application services, providing support for a comprehensive suite of applications from ERP to specialised banking applications. We know it takes more than technology to meet your requirements; it's as much about how it is designed, managed, monitored.

Our extensive experience of delivering business critical, integrated applications for blue chip customers provides us with the skills, knowledge and expertise to consult and deliver beneficial solutions that match the requirements of your business.



Our portfolio of hosted, onsite, fully managed or as-a-service solutions means we can deliver the technology, processes and management to support your business applications infrastructure.

🕒 niu's Application Services include:

database administration and management

At the core of every business application is a database. Storing essential information, the database underpins the primary function of information delivery. To ensure maximum performance and availability of business applications and database technologies, niu's range of services and service features include;

- Initial logical and physical design of the database in line with business application standards
- Ongoing monitoring and management of key database performance indicators
- Support for Microsoft SQL Server, DB2, Oracle and Informix database systems

user access management

Providing business users with access to individual or multiple applications can be a complex task. Offering a range of user access management systems that enable central management and control of user policies, niu's range of services and service features include;

- Consultancy, design and management services for Directory and Authentication solutions including, Active Directory, Lightweight Directory Access Protocol (LDAP), Single Sign-on (SSO) solutions and external user access via SSL VPN
- Group policy definition and implementation
- Change management of users and privileges
- Security management and alerting for user activity

private application services

It is often difficult to integrate infrastructure and application support services. Differences in support, monitoring and management approaches can lead to inconsistent processes that impact application delivery. Providing an end-to-end service level agreement that presents a single view of your business applications environment, niu's range of services and service features include;

- Access to an integrated team of application support and infrastructure specialists for onsite and hosted services
- Tailored application support processes to support your business requirement
- End-to-end application architecture design encompassing; user helpdesk requirements, remote access and mobile access requirements, application integration requirements, data retention and backup requirements, disaster recovery processes, patch and release management and infrastructure assessment of management changes
- Application level contracts and service level agreements to support end-to-end service requirements
- Support for a comprehensive range of applications including; collaboration, ERP, CRM, finance, HR/payroll, e-commerce, point of sale, supply chain management, data warehousing, business intelligence and core banking

cloud application services

A secure, dedicated facility to manage and host business critical applications and data can prove costly, but is essential to guarantee application availability and business continuity. Combining instant access to a range of pre-provisioned applications with the benefits of hosting data and applications in a secure environment, niu's range of services and service features include;

- Shared, hosted application services as an alternative to tailored, Private Application Services
- Broad range of set features and core functionality, removing the requirement for bespoke client installation
- Highly secure and available, cloud hosting business applications and data in one of niu's Tier III, ISO27001 data centres
- Software-as-a-Service (SaaS) pricing model with the choice of purchasing services on a monthly or per user basis, combined with fast track provisioning, removing operational issues associated with launching new services
- Support for a wide range of business applications



niu has the knowledge, expertise and heritage of managing business applications and ICT infrastructures for blue chip organisations.

why choose niu?

Your business deserves the best innovations and at niu we're truly focused on understanding and meeting your needs. From CRM and ERP through to bespoke applications, we can advise you of the best fit strategy to meet your business requirements. Providing a range of services from database management to private and cloud application services, niu has the know how to manage your applications infrastructure.



niu service portfolio

application services

Maximise uptime and security at a known cost. From basic messaging services to full ERP solutions, niu expertly hosts and manages application platforms.

desktop services

Enhance productivity and reduce energy costs. Access a comprehensive range of focused IT and telecoms support services, from PC break/fix to fully managed desktop solutions.

compliance & security services

Protect your business and ensure it meets stringent industry security and compliance requirements. niu offers the assurance of many recognised industry security accreditations, such as ISO27001 and the government Communications-Electronics Security Group (CESG) Listed Advisor Scheme (CLAS).

server & storage services

Optimise infrastructure to raise performance and reduce management costs – quickly and effectively. Whatever the level of your requirement, niu has the expertise and experience to deliver the right solution.

voice & video network services

Harness the best services available, reduce costs and simplify management. We can provide a range of onsite telephony or video conferencing solutions, or deploy our hosted IP telephony services to augment your communication needs with a broad range of commercial and operational benefits.

data network services

Gain independent advice on the best network for your business. niu works with all the major carriers, offering you superb bespoke solutions and trusted management options.

mobile network services

Identify and install the best value package, quickly and without fuss. niu delivers independent expertise on the best handset, provider, tariff or overall solution for your business.

data centre services

Tackle complex requirements quickly with the aid of highly experienced, specialist support. niu advises on, designs, implements and manages computer room and data centre environments for a complete and secure data service.



niu know how

niu provides IT and telecoms know how. When we say know how, we mean inside-out, top to bottom know how. We dissect your problems so we can piece together bespoke solutions. In a marketplace littered with IT and telecoms providers, we know that few if any, companies can offer the breadth and depth of expertise that is inherent within niu. **At niu we really do know how.**



services we offer



application services



desktop services



compliance & security services



server & storage services



voice & video services



data network services



mobile network services



data centre services

3rd Floor, 125 Wood Street
London, EC2V 7AN

0800 054 6060

www.niu-solutions.com